

East Quay Medical Centre

Patient Group Meeting Thursday 1st March 2012 Minutes

Those attending:

Dr P Aird	Dr Tim Norbury	Sue Hughes
Marilyn Bell	Beth Maddock	Beris Cross
Patricia Walker	Ruth Chase	Jo Eydmann
Terry Barnett	Maureen Barnett	Julie Hill

Apologies: Rachel Stark, Ron Winter, Molly Gay, Denise Sheppard.

Notes from previous meeting:

Text Messages: We will use this system to target younger patients to join the patient group.
Two letters in response to the Patient Survey were shown to the group.

Points from the group:

Ongoing problems with items out of stock
Lisa from Rowlands will be invited along to group meeting.
Patients are unable to make appointments at Bridgwater hospital for follow on physio appointments. They need to telephone the central line.

Bridgwater Federation Group:

Nothing to report, as the group hasn't held a meeting recently. The next meeting is tonight.
The Federation have produced a Health Points leaflet which has gone out to all surgeries in the Bridgwater Federation. This contains useful services and advice. A copy was distributed to the group members.

New GP's and list changes:

From 1st April the changes will be as follows:

Dr Nicola Power will be joining the practice as a partner working Mondays, Wednesdays and Fridays.

Dr Budd will be reducing to 2 days a week. Wednesday/Friday one week and Monday/Wednesday the following week.

Dr Roberts will job share with Dr Budd. She will be working Tuesday/Thursday/Friday one week and Monday/Tuesday and Thursday the following week.

Dr O'Brien will reduce to 3 days a week, Monday/Tuesday and Thursday.

Dr Power will have her own list of patients, from a random selection of the other partners' lists, but also ensuring the age/sex ratio for each GP is correct. Dr Power will also be taking on all new patients for the next few months.

Dr Budd will reduce his list and Dr Budd and Dr Roberts will look after each others patients as well.

Nurses Changes:

Nurse Practitioner Aileen will change her day off to Wednesdays and her day will consist of clinic slots and no Urgent appointments.

Practice Nurses are changing their work timetables.

Patient Group Survey:

A topic for the next survey was discussed. Dr Tim Norbury suggested Out Of Hours Service which is underused. This was agreed so a meeting will be arranged to discuss how to produce

this survey with the view to raise awareness.

Any other Business:

Nothing further to report on the Focus car park.

Next Meeting: Thursday 3rd May 2012 at 6.30pm.