



Test results

When a doctor or nurse arranges a test in the practice for you – for example a blood test, swab or an x-ray – they will indicate to you what they are looking for and will also explain to you how to obtain the results. Unless you have arranged a further appointment with them or another member of the team within the next week or so, you should telephone reception for the results – ideally after 11am, on 01278 444666. A list of when results will be available for each test is listed at the bottom of this page.

Our Receptionists are trained in giving out results. We do this as the GPs do not have time to give out all results personally. However, the GPs do view and comment on all results and this comment is given to you by reception. If you have further questions – this may be because the result proved a diagnosis and you want to discuss this with your GP, or it may be because the results were normal but you still have worrying symptoms – please ask the receptionist to make you a routine appointment with your GP.

Some patients feel anxious about receptionists having access to this information. Please be assured that receptionists are only permitted to look at such information when you request them and that they are bound by a strict code of confidentiality. Accessing information outside of the authorised tasks or breaching confidentiality will mean they are dismissed. Moreover, our receptionists are experienced and professional and take the trust we place in them with the seriousness and respect it deserves.



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Note that a GP may contact you by phone or letter in addition to you calling for the results if they have something they wish to discuss with you very soon. However, please do not rely on this – you must always contact us for your test results.

Finally, if you have a long term condition and need regular monitoring, you probably have a 'blue card' which lists your conditions, medication and what monitoring tests you need to have done and when. Please complete this card when you call in for your test results and bring it to each consultation. If you do not have a blue card but feel this would be useful, please ask at reception and your GP will prepare one for you (this does take a few days).

- | | |
|-----------------------------------|---|
| ☐ All bloods – except those below | 1 week |
| ☐ Viral Studies | 3 weeks |
| ☐ BP Check | 3 Days |
| ☐ Ambulatory BP Monitoring | 1 week |
| ☐ ECG | 1 week (Urgent ECG results will be given immediately) |
| ☐ Audiogram | 3 Days |
| ☐ Cervical smear | Results are sent to you by the |
| | screening service |
| ☐ All Swabs | 1 week |
| ☐ Urine test | 1 week |
| ☐ Stool sample | 1 week |
| ☐ Spirometry | 1 week |



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