East Quay Medical Centre

Patient Group Meeting Wednesday 30TH August 2017

Minutes

Attendees:

Angela Cox John Day Rowena O'Toole Sue Hughes Sally May David Gudge Beverley Wride Beth Maddock June Robinson Beris Cross

Apologies: Mary Winning Linda Driver Vivien Butler Dr Wood

1. Notes from the previous meeting

- Sue told the group that at the Young Mums Drop in Day on 16th August we had only 4 attendees. Sue thanked Beverley for her baby resus training at the event.
- Sue reported that the BBHF had now received funding for a Village/Town agent. When one was appointed we will invite them to attend a meeting.
- David is still asking questions about the reduction in ambulances.

2. Points from the Group

- A member asked if we used Galanthamine to slow down dementia, following some media reporting. Dr Wood will comment on this at the next meeting.
- A member asked whether GPs now have to refer patients to a panel to see if they can have a
 referral or not, as this had been reported on recently in the media. Sue explained that we
 currently have a paediatric consultant in the practice every couple of months to see patients,
 rather than sending them to MPH. We also use SKYPE on a quarterly basis with all the GPs
 and a cardiologist in MPH to discuss cases.
- A member had heard about a letter sent to a patient inferring that Rowlands was stopping their delivery service and this company was taking over. Sue asked for a copy of the letter, and reported that this was not true.
- David asked for any suggestions to be sent to Sue about helping to change the face of the NHS. All suggestions welcome.
- Beris updated the group on the ongoing old medications to Africa that was stopped by EU
 policies a couple of years ago. There is still no answer on this but Beris will pursue it.
- Beverley thanked the practice on helping her husband with his medication while he was on holiday.
- Beris thanked her GP for the excellent letter she wrote to MPH about her appointment, or lack
 of it.

3. The Ivy Grove Videos

ivy.gs/movie1

1st State of General Practice

2nd Politics of General Practice

4. AOB-None

Date of the next meeting is Wednesday 11th October 2017 at 12.30pm