

Minutes

Attendees: Beverley Write, Mary Winning, John Day, Alan Bale, Eddie Nicolas, Jo Eydmann, Beris Cross, Angela Cox, Beth Maddock, June Robinson, Rachel Stark, Sue Hughes

Apologies: David Gudgeon, Sally May, Rowena O'Toole, Loraine Ludden

1. Notes from previous meeting-Nothing to report

2. Points from the group

- A member of the group received a GP Patient Survey through the post. These are sent out at random and it is from this that NHS Choices rate practices.

3. Advanced Access

Rachel told the group of the background of this and how the CCG are looking at Somerset delivering 8am to 8pm appointments. We started the service last July and the number of hours we have to provide per week is based upon the number of patients we have on our list. At East Quay we offer one evening per week with a GP and a nurse and another evening with two GPs. We also do one Saturday morning every four weeks. We also work with the other practices in the town and this will give patients availability across the week and every Saturday morning. The agreement was up until the end of the financial year, and as yet we do not know what is happening from 1st April.

4. Flu Vaccines for over 75 year olds

We order our flu vaccines in October for the following October. At the end of November the NHS announced that a different vaccine was needed for all patients over 75. At present there is only one provider of these vaccine and we will need 1200 vaccines, 10% of our patient list. We are waiting to hear the decision from the CCG before we change any orders.

5. The winter pressures

At East Quay we have just had one of the hardest weeks Rachel has known since 2000. Yesterday the Duty Doctor saw 99 patients, on the 19th December they saw 103 patients and last Friday they saw 107 patients, yet today, we have spare urgent appointments!

6. CQC visit

At the end of November we had a visit for East Quay Health, and we were told the medical centre would have a visit before the end of March. CQC produced a prompt of questions that they may ask of different personnel and patients on a visit, and the group were each given a copy of the patient questions in readiness for our next visit. The group will be told the date as soon as we know.

7. AOB

- A member mentioned that someone had said that Bridgwater had inner city status. Rachel explained that in Bridgwater there was sexual abuse and drug use age, and this is as bad as inner cities. There are some wards in the town that are in the top 10% in the country for deprivation.
- A member asked if the group were doing a patient survey this year. It was decided this would not be necessary.

6 Any Other Business-None

Date of the next meeting: Wednesday 21st March at 6.30pm