

**East Quay Medical Centre**  
Patient Group Meeting  
Wednesday 16<sup>th</sup> March 2016

**Minutes**

**Attendees:**

Sue Hughes Beverley Wride Dr Wood Angela Cox Rowena O'Toole David Allen Jo Eydmann  
Beris Cross June Robinson Linda Driver Mary Winning

**Apologies:** Col Williams John Bowens Molly Gay Mary Winning Pam Mogridge Sally May  
Beth Maddock

**1. Notes from the previous meeting:**

- Following the query raised at the last meeting regarding the difficulty getting through on the phone, Sue informed the group that we had ordered another 4 lines into the building.
- Care.data is still on hold and we have no further information.

**2. Points from the Group**

- A member mentioned that on looking at an old prescription, under each medication there was the reason it being prescribed. This has now stopped. This is, in fact, due to the introduction of EPS.
- A member commented on how useful it was to be able to view their medical records online. It was agreed by all those who have been trialling this for us, that it is very useful.
- A member, who is an infrequent patient, commented on the appointment availability. It was explained that if this was an urgent problem we would get the patient in on the day of calling, however there was a longer wait than usual and with Easter coming as well, this would not be resolved until April

**3. Practice Points**

- **PCCF Bid**-This has now been submitted and we are waiting for the decision.
- **Medical Students**-Having had a year off last year we have decided to accept medical students again. The students will be with us for three weeks at a time and will have some patient appointments but with full supervision from their GP mentor. We are also accepting more student nurses this year as well.

**4. Dementia Awareness**

John Hardy gave the group a very interesting talk on dementia awareness.

**5. AOB**

- Sue told the group that once again there are companies calling patients, claiming they are from their GP practice and asking about medications. They are very convincing but are not genuine so please don't give them any of your details.
- Sue asked the group if they would like to hear about Planning Ahead. It was agreed that Chris Leonard would attend the next meeting to chat about this.
- A member raised the issue of conflict of interests for GPs and CCG and receiving double payments. At East Quay this does not happen and in fact, this is not an issue in Somerset.

**Date of the next meeting is**  
**Wednesday 27<sup>th</sup> April at 12.30pm**