

East Quay Medical Centre

Patient Group Meeting

Tuesday 12th May 2015

Minutes

Attendees:

Sue Hughes John Day Beverley Wride Beth Maddock Jo Eydmann June Robinson Beris Cross
Molly Gaye David Allen Rowena O'Toole Dr Swindall Mary Winning Linda Driver Andrea Barratt

Apologies: David Vann Col Williamson Carol Pracownik Patricia Walker John Bowen Sally May

1. Notes from the previous meeting:

- Rachel updated the group on the Care.data leaflets and told that the working party opinions had been listened to and the leaflet design and the letter to patients were being changed. These are probably going out to patients in early June.

2. Points from the Group

- A member asked if we knew if disability appliances that are loaned out to patients, were recycled when returned or disposed of as in Devon they are disposed of. It was felt that these were re-used in Somerset.
- A patient put their repeat prescription request into the box, however the prescription was not processed they were told we didn't do this anymore. Rachel explained that this was incorrect and will speak with the reception team..
- A member reported on a visit to the dentist and being told that some blood pressure tablets can affect your teeth. Dr Swindall confirmed this and said she would pass to all the GPs as a learning point, so patients are told of this in the future.
- A member asked about a letter regarding private health screening. Dr Swindall said this was general screening, results were not passed back to the GP and that it is thought not to be helpful. Rachel also confirmed that we do not give out patient names and details to any such companies.
- A member raised the poor provision for mental health issues in the area. This is a national issue and was raised in the election manifests. The poor support also has a knock on effect for other family members as well.

3. Research

All the members had received the Research Guide for Patient Groups. Rachel gave a brief explanation on the research studies we have in the practice at the moment and how we have applied for money to help fund the staff involved with organising the studies and seeing those patients taking part.

4. Planning Ahead-Awareness Week

This is happening next week. Details we handed to the group members to read and it was agreed to discuss any comments at the next meeting, and to see if the leaflets would be useful in the waiting room.

5. GP Changes

Rachel reported the sad news that we have 3 Partners retiring this year, Dr Goldie at the end of July, Dr Budd at the end of September and Dr Swindall at the end of November.

We have been very lucky in being able to recruit five new GPs. We have also made the decision to reduce the lists of all the partners to give them more time to cover their administration work such as letters, checking results etc.

The new GPs are:

Dr Alex Murray starting on 1st June and will work 3 days a week

Dr Sophie Wood (at present our registrar) starting 1st August on 3 days a week.

Dr Jenny Powell starting in October working 3 days a week

Dr Sally Silsby (returning to the practice but will be known as Dr Jones) starting 1st December on 2 days a week.

Dr Sally Ash, starting in December on 2 days a week.

We will introduce all the new GPs to the group as they start at East Quay.

We are also employing another Practice Nurse, working 2 days a week, and starting in October.

6. SPH

SPH is the company set up by all the GP practices in Somerset in order to bid for contracts that may go to private providers.

SPH are now starting to get some contracts, the first being Spirometry which is a diagnostic test for patients who may have COPD. We, Rachel and Sue, are leading this contract. Bridgwater Federation have been running a pilot for Spirometry, and the aim is to ensure all practices know what to do, how to do it, use the correct equipment and know how to interpret the results correctly. The overall aim is to improve patient care in Somerset.

7. Bridgwater Bay Health Federation

Rachel reported that the Federation has funds available gained from the Community Matron money (the community matrons have gone) and have put forward six different ideas to use this money. This has been sent to the Clinical Commissioning Group for approval.

Rachel is now chair of the federation

8. AOB

- There is a Get Set Somerset link on our web site now, for parents and youngsters
- Beverley, David and Rowena all attended the recent Health Forum meeting.
- Headway has lost their funding and are asking for donations to keep them going.

Next Meeting: Wednesday 1st July 2015 at 6.30pm