

**East Quay Medical Centre**  
Patient Group Meeting  
Wednesday 2<sup>nd</sup> November 2016

**Minutes**

**Attendees:**

Sue Hughes Beverley Wride Angela Cox John Day Beth Maddock Mary Winning Sally May  
Beris Cross June Robinson Eddie Nicolas

**Apologies:** Jo Eydmann Linda Driver Rowena O'Toole David Allen

**1. Notes from the previous meeting:**

- Beris reported that there was still no update from our Euro MP about the withdrawal of sending unused drugs to deprived countries.
- Sue gave an update on the GPs: Dr Wood has just had her baby and Dr Horlock is covering her maternity leave.

**2. Points from the Group**

- A member commented on the ending of the Dermatology service at MPH. There are not taking on any new patients due to not having consultants in the service. Any referrals will be dealt with by the RMC and alternative hospitals will be offered on an individual basis.
- A member asked about a letter received from Pharmacy 2U, offering a repeat prescription service to patients. The practice has not provided Pharmacy 2U with any patient details and it is a patient's choice on whether they sign up for this service.
- A member raised the point that there are consultants employed by NHS and Health Trusts to look at ways efficiencies can be made and how expensive this is.
- A member commented on the fact that if a patient wanted Rowlands to delivery their prescription they do need to call them to book a delivery, each time. Sue will check this out with Rowlands.

**3. Flu Clinics Update**

We are now down to the last couple of flu clinics for 2016. We have added another clinic for Saturday 19<sup>th</sup> November as we still have children booking. We have also just sent out more invite letters to patients who have not had their flu vaccine yet.

**4. AOB**

- Sue reminded the group about the Route 60+ being organised by the BBHF. This is on 10<sup>th</sup> November at J24.
- Sue told the group about the road works starting in early January for EDF/Hinkley, these will last for up to 9 months. We will ensure this is advertised in Quaypoints and on the plasma in December.
- Sue told the group about the Craft Fair we are holding on Saturday 12<sup>th</sup> November to raise money for our charity of the year, Children's Hospice Southwest.

**Date of the next meeting is**  
**Wednesday 14<sup>th</sup> December at 12.30pm**