

East Quay Medical Centre

Patient Group Meeting
Wednesday 5th March 2014

Minutes

Attendees:

Sue Hughes Ruth Chase Beverley Wride Beris Cross Linda Driver Carol Pracownik
Patricia Walker June Robinson John Bowen Mary Winning Pam Mogridge Dr Swindall
John Day Rowena Swayne Karen Saunders Jo Eydmann

Apologies: Julie Davies Denise Shepherd Graham Ward Beth Maddock Molly Gay
Sally May Andrea Bennett Margaret Bale Alan Bale Diane Irwin

Sue welcomed Rowena and Karen to the meeting and introductions were made.

1. Notes from the previous meeting:

- Sue still needs to get a No Smoking sign for the bench.
- It was suggested members of the group would do some patient training on the self-check in machine. Anyone interested to let Sue know.
- Sue reported that now the lighter and drier mornings are here the directional arrows for the car park would be painted
- Sue reported that Rachel has been appointed Director of Finance for Somerset Primary Health.
- Unfortunately we have been unable to set up a tour of the new hospital. However the open day is 5th April and anyone can attend.
- Sue has started planning the Mum's Focus meeting. We are planning a drop in morning with various stands as the first one, to gauge the numbers interested in a regular meeting.

2. Points from the Group

- The problem with the position of bikes was raised. Sue will contact the Cycle Chain to see if we can get any sponsorship from them. We will also look at the position of the current racks.
- A discussion was held on GPES and the delay in auctioning this. We also discussed the article on the BBC website, which some members have seen.
<http://www.bbc.co.uk/news/health-26329748>
It was suggested a slot on BBC Somerset may be the way to contact those patients not using the practice to explain GPES and also the Summary Care records. It was also suggested that those patients not attending the surgery probably do not have any medications to worry about on their records. It was also suggested that there was something on NHS Choices about SCR and GPES.
- Beverley told the group she had written to her MP, via the RCGP website regarding backing our GPs and urged others to do so. The link is:
<http://www.rcgp.org.uk/campaign-home.aspx>
- Several ladies in the group had received a letter regarding cancer. There was concern that the NHS had got the details from another company. It was discussed that this is a routine letter sent out by the NHS as is the bowel cancer screening etc.

3 Car Parking Update

Sue explained the negotiations in progress to try and secure some more parking spaces for staff thus releasing some spaces in the patient's car park, currently used by some tenants. We discussed various options that we have already looked at. It was suggested we advertise the bus route on the plasma screen also.

4 AOB

- A discussion was held on a side effect of omeprazole increasing the risk of dementia. Dr Swindall is not aware of any scientific studies of this and re-assured the group that if there are any findings of this sort the GPs are alerted and look at alternatives for the patients.

- Car parking at the new hospital is to be free.
- Sue asked if the group would like to take part in another patient survey this year. It was agreed everyone would think about this and discuss at the next meeting.
- Sue told the group about the Federations involvement in doing the Bridgwater Sports Relief Mile on 23rd March and encouraged members to join us. Details will be attached to these minutes.
- As there has been some mix up with the dates of this year's meetings, Sue will attach the dates to these minutes.

Next Meeting: Tuesday 6th May 2014 at 12.30pm