

East Quay Medical Centre

Patient Group Meeting
Thursday 30th May 2013

Minutes

Those attending:

| | | | |
|-----------------|----------------|------------|-------------|
| Sue Hughes | Beverley Wride | Sally May | Beris Cross |
| Patricia Walker | Jo Eydmann | John Bowen | Ruth Chase |

Apologies: Terry Barnett, Maureen Barnett, Dr P Aird, Marilyn Bell, Beth Maddock

Sue told the group of Denise's decision to resign as she is not able to give any time. If this eases she will re-join us.

1. Notes from previous meeting:

- Electronic Script Service – Rowlands are still asking patients to sign up to this service.
- Ruth reported that she had heard from Rowlands head office regarding her complaint.
- Sue reported that there are photos on the plasma screen of the registrar doctors and F2s as requested.

2. Points from the group:

- The group asked if the PILS can go onto the website. Sue will arrange this as well as advertising we have them in the waiting room.
- A member of the group if requesting two months medications do they need two prescriptions. This is correct; both can be printed on the same day but will have different dates.

3. Intercare

Sue explained, following an article Beris had read on waste medicines, a company called Intercare will collect left over medication as long as it still has a shelf life of 15 months. These medicines are taken to sub Saharn Africa. We have now signed up to this and reception will accept the medicines.

4. Anniversary Plans:

The group discussed how to celebrate their 10 year anniversary. Suggestions included some equipment for the waiting room, picture, special chair, garden bench as well as the group celebrating (the majority having been part of the group for the last ten years)

5. Any Other Business:

John explained that he was on the CCG for the new Bridgwater Hospital looking at Minor Injuries. He asked if anyone had any good or bad experiences at the present hospital to let him or Sue Hughes know.

Date of next meeting: Tuesday 6th August at 12.30pm